

Conditions of Occupancy – Spanish Lace Motor Inn

Bookings

Bookings are accepted with either Credit Card details provided or a Deposit paid equal to 10% of the booking value. The Guest then has an option, upon arrival, as to what method of payment they wish to use to settle the accommodation component. All other services including Meals, telephone may be settled upon checkout. By providing Credit Card details you authorise Spanish Lace Motor Inn to use the card in the event of unpaid charges or cancellation – see cancellation policy.

Cancellation Policy

Up to seven days prior, bookings may be cancelled without penalty. Within seven days but more than one day, an amount equal to one night's accommodation may be paid to Spanish Lace Motor Inn. With one day or less notice, an amount quoted for the entire booking may be forfeited to Spanish Lace Motor Inn, particularly during Peak periods. Guests that have checked in for multiple nights and elect to leave early are not entitled to a refund.

Guest Behaviour

This is a NON-SMOKING establishment, Guests found to be smoking in the Rooms may be asked to leave, without refund. There is smoking facilities outside most rooms.

We are tolerant of people having a good time and noise that may be generated, our priority is for the majority of Guests to enjoy their stay without being woken or disturbed by other Guests making undue noise. We would appreciate all Guests being considerate of their fellow Guests.

Car Parking

Guests staying in ground floor rooms are asked to park as close as possible to their room, leaving access along the walkway. Guests staying upstairs usually park as close to the stairway as possible. There are no guaranteed parking positions, there are enough parking spaces for one vehicle per room.

Keys & Air Conditioners

Room Keys have a plastic tag attached used to activate power & air conditioners. The idea being once you leave the room the power and air conditioning is turned off. Air Conditioners left on by whatever means when not occupied can result in an extra charge to you as this unnecessarily adds to the Power bill. Lost keys result in a charge of \$135 to replace.